



Returns Form – Private Person

We have a 14 day return policy. Once you have filled out the form please send it to **support@ps.se**. We will confirm within one working day that we have received your request and will process it as soon as possible. Please note that the service fee will still be charged since it is part of the bidding service. This must be paid on the original invoice.

Contact Details	Full name	Username at PS Onlineauctions
	Email	Phone number
Returns Form applies to	Invoice Number and or Item Number	Type of Item (Ex. Drill, boat etc)
	Date of Purchase	The item has been picked up The item has not been picked up
	Name of PS contact person (the name on the invoice)	
	We welcome feedback on the service you have been provided with, it will give us the chance to improve ourselves	
Bank Details	IBAN	Swift
Date	Todays date (YYMMDD)	